

Welcome

Dear Guest,

On behalf of my colleagues, let me warmly welcome you to the Lake Spirit Boutique Apartments!

When opening our Apartments, we set the goal of ensuring maximum comfort, choosing quality products and equipment to make every stay the most comfortable.

Our colleagues are at the disposal of our guests 24 hours a day in connection with any questions that may arise. We welcome your comments and remarks on Lake Spirit and any suggestions you may have to help us to improve our services so that we can provide the highest quality to our dear Guests.

This directory serves as a simple guide to most of the apartment's services and facilities. If you have any requests, please let us know.

We hope you will enjoy this special experience at Lake Spirit and that it will encourage you to visit us again.

We look forward to being of assistance during your visit and trust it will be an enjoyable one.

Gabor Faska

General Information, Services A-Z

24 hours Reception

LAKE SPIRIT

Balaton

Our Hotel is open for 24 hours a day. Should you have any questions or experience any difficulty, please turn to our reception. They will be pleased to assist you.

Air Conditioning

We would like to inform you that all the apartments are air-conditioned. The temperature can be controlled via controller.

Baby cot

At Lake Spirit all guests are equally important. Therefore we would like to provide the most comfortable stay as we can for all the parents and their children. Please do not hesitate to contact us if you need any assistance.

Bedding and towels

Bedclothes are changed on every third day of the stay.

For further request please turn to our colleagues.

Car Parking

One parking lot is available from Gyori street. Further parking lots are available for our guest in Vízmeder street. We would like to call your kind attention that the Lake Spirit is not liable for fire, theft, injury or any other forms of damage. We cannot be held responsible for any items left in cars.

Check In, Check Out

Check out time is 10:00 in order to have the apartments ready for check in by 3 pm.

Coffee & Tea

Tea and coffee making facilities are available at no charge in the kitchen.

Credit and debit Cards

When the facilities are made available the following cards are honored: Visa, Visa Electron, V Pay, MasterCard, Maestro, Diners Club, Discover Credit Cards

Electricity

Please be informed that all room outlets are 220/240 Volts.

Environment Protection

The Lake Spirit keeps our environment important and makes an effort to protect it using less detergent to conserve our water. In every room the air-conditioning system helps you to get the desired room temperature. Please keep the windows closed while the air-conditioning is operating. Our aim is to protect the environment following the necessary procedures.

Internet Access

Throughout the whole building we provide high speed WIFI access. Using the Wireless Internet is free of charge. The WIFI password is given to our Guest upon check in. If you need further assistance, please turn to us.

Iron and Ironing Board

On request an iron and an ironing board will be delivered to your room. Please contact our colleagues for this service.

Lost and Found

Lost and found properties will be handed over to our colleagues. For further assistance, please contact Reception.

Luggage Rack

For your comfort you can find our luggage rack next to the wardrobe.

Programme Arrangement

You can find information about several kind of programmes on our website.

Technical help

If you are in trouble with any technical problem, please feel free to turn to our colleagues.

We will help you shortly.

Tourist Services, Entertainment, Restaurants

On our website we provide you information about day trips and sightseeing tours and other services.

TV Channels and Radio

The list of the TV channels and radio can be found on your bedside table.

Safety Information

Emergency numbers:

Fire Brigade – 105

Police – 107

Ambulance – 104

General emergency number – 112

Safety Regulations

When leaving your room, please ensure the door is locked.

Umbrella

Umbrellas are provided on request.